## **Website Accessibility Policy**

This accessibility policy was approved by the Winter Park Ranch Water and Sanitation District board of directors on June 26, 2024.

Winter Park Ranch Water and Sanitation District is fully committed to providing accessible facilities, elements, and channels of communication to all members of the public. As part of this commitment, Winter Park Ranch Water and Sanitation District has a policy of providing an accessible website compatible with the Web Content Accessibility Guidelines (WCAG 2.1) and commercial screen reading software. All features of the website are coded to allow individuals with vision and other impairments to understand and use the website to the same degree as someone without disabilities. We welcome feedback and can often resolve issues in a timely manner if they arise.

If you need any special assistance or accommodations, please contact our compliance officer or call us at 970-726-8691.

### **Ongoing Compliance Information**

#### **Compliance Officer**

Winter Park Ranch Water and Sanitation District has designated Cathy Childress, District Office Manager, as its compliance officer for website disability-related accommodations. The compliance officer has received training in website accessibility and updates the site in accordance with those best practices. [Contact our compliance officer](https://www.getstreamline.com/accessibility-policy#report-accessibility-issue) to report an issue.

#### **Compliance Procedures and Reports**

In addition to annual testing with users with a wide range of disabilities and coding our website to WCAG standards, Winter Park Ranch Water and Sanitation District regularly scans its website to ensure ongoing compliance, and makes timely changes to any inaccessible changes, if any are found. Reports are available to the public upon request.

### **Linked Documents and Third Parties**

Please note that this site may link out to third-party websites, such as state or federal agencies, that do not have accessible content. This site may also include documents provided by third parties included in our agenda packets, for example. While we cannot control the accessibility of content provided by third parties, we are happy to assist any member of the public with reading and accessing content on our site.

See an opportunity for us to improve? Please [contact our compliance officer](https://www.getstreamline.com/accessibility-policy#report-accessibility-issue) or call us at 970-726-8691.

### **Report an Accessibility Issue**

We are committed to your ability to access all content. Per Winter Park Ranch Water and Sanitation District's internal processes, issues or requests for accommodation reported via the form below will be responded to by the compliance officer or designee within 3 business days.

Reasonable Accommodation Request Form

Winter Park Ranch Water & Sanitation District encourages individuals with disabilities to request reasonable accommodations for our services including website accessibility.

To request an accommodation or modification from Winter Park Ranch Water & Sanitation District, contact our office at 970-726-8691 or complete this form. Once you complete this form with sufficient details, the request will be routed to the appropriate person to determine and provide reasonable accommodations.

\* Indicates required question

Email\*

Your email

Your Name\*

Please include both your first and last name.

Your answer

Phone Number\*

Your answer

County of Residence\*

Your answer

What ADA reasonable accommodation are you requesting?\*

Please provide as much information as possible for the accommodation being requested.

Your answer